



PARK POLICIES & PROCEDURES

To provide a comfortable, safe and enjoyable experience for our guests, please comply with all park rules and instructions. All persons and bags are subject to screening prior to admission; this may include metal detection. Please note that White Water uses video surveillance. No soliciting, distributing of literature or trespassing by non-employees on White Water property.

Prohibited Items:

- Weapons of any kind or objects that appear to be weapons including firearms, ammunition, fireworks, water grenades (metal or plastic) or knives larger than 3.5 inches
- Drones or unmanned aerial vehicles
- Alcoholic beverages of any type
- Glass containers (excluding baby food jars)
- Coolers and outside food & beverage
- Pepper spray/mace
- Air horns or noise makers
- Snorkels, goggles that cover the nose and scuba gear
- Personal flotation devices including but not limited to the following: arm floaties, monofins, boogie boards, swim noodles and outside inflatables.
- Recreational devices with wheels, such as skateboards, hover boards, balance boards, scooters, inline skates or shoes with built-in wheels.
- Wheeled mobility: Devices with less than 3 wheels; devices that cannot maintain stability and balance when stopped, unpowered or unoccupied, training wheels or similar modifications; devices powered by any means other than manually or electrically; devices that travel faster than walking pace; multi-rider devices or devices that exceed 36 inches in width or 52 inches in length
- Masks (unless for medical purposes)
- Pets or other animals, except for approved service animals (e.g. dogs); service animals must be under the control of the owner at all times and should remain on a lease or harness (due to the nature of some attractions, service animals may not be permitted to ride or enter certain attractions)
- Any other items that the park determines may be suspicious, harmful, unsafe or disruptive

Dress - White Water is a family-friendly environment and requires appropriate dress. Swimwear with buckles, rivets or exposed metal, corduroy, cutoffs and denim swimwear is not permitted. Inappropriate tattoos or body piercings must be covered at all times. Guests wearing clothing/swimwear that may be offensive or inappropriate (including profanity, suggestive material or revealing swimwear) will be asked to change. Diaper dependent individuals are required to wear swim diapers or waterproof covers at all times. We reserve the right to refuse admission to anyone not properly attired, and appreciate your help in keeping our park a great place for families to visit.

Smoking - For the convenience of smokers and non-smokers, smoking of tobacco, e-cigarettes or other products that produce vapor or smoke is not permitted in our park except in designated areas. This includes, but is not limited to, inside any building, ride lines, venue lines and walkways. There is a Designated Smoking Area and its location is indicated on the park map.

Language - Please show common courtesy to guests and hosts by not using profanity or engaging in unsafe, illegal, disruptive or offensive behavior.

Line Jumping - Line jumping or saving a space in line is strictly prohibited and may result in dismissal from the park without compensation.

Before Enjoying our Rides - For your safety, some rides have height, health, size and/or age restrictions determined by the manufacturer and/or industry standards. Please read the posted Safety and Rider Responsibility advisories at each ride. If you have questions or concerns before riding ask to speak with a member of management regarding the following: Guests expecting a child, weight-related concerns, prosthetics or body piercings, cultural & religious values related to dress, wearing shirt/footwear on body slides. Loose articles are not permitted on rides. Please leave valuables with a non-rider or secure them in park lockers, available for rent. Unsecured storage bins are available at KaPau Plummet, however, White Water cannot take responsibility for lost, stolen or damaged articles. Some rides may close during inclement weather or for required maintenance, but will reopen as soon as possible. A Ride/Attraction Guidebook is available at the Front Gate and Ride/Attraction locations. Accessibility information is available at guest relations.

Re-Admission - If you leave and plan to return on the same day, you must retain your ticket for re-entry.